

Measures for Prevention of Cyber Frauds

Title: Your Money, Your Protection

Never Share Confidential Info: Bank officials will *never* ask for your OTP, PIN, UPI-PIN, or Password over phone, SMS, or email.

Beware of "Digital Arrests": Police or government officials will not call over video/WhatsApp to threaten arrest for fraud. Hang up immediately.

Verify UPI Collect Requests: A UPI PIN is only needed to *send* money, never to receive a refund or payment.

Check Before You Click: Do not click on links claiming "KYC Expiry" or "Blocked Account".

Title: Stop. Think. Secure Your PIN.

Spot Skimmers: Tug at the card slot before using it. If it moves or looks bulky, do not use it.

Cover the Keypad: Use your hand or wallet to cover the keypad while entering your PIN to prevent hidden cameras from capturing it.

Report Immediately: If the ATM machine eats your card, report it immediately to the bank via the official helpline.

Title: Secure Habits for Customers

Keep your mobile number updated with the bank.

Enable transaction alerts for all digital payments.

Set daily limits for net banking and UPI transactions.

Avoid using public Wi-Fi for banking transactions.

Change your UPI PIN and net banking password regularly.

Title: Official Reporting Resources

Report Cybercrime: www.cybercrime.gov.in (National Cyber Crime Reporting Portal).

Emergency Hotline: 1930.

Bank Helpline: [8875011212 / 8875011277 / 0141-2573236]

Bank Email ID: (info@therajlaxmi.bank.in)

